

OFFENDER PERSONAL TRUST ACCOUNTS

Only approved (or tentatively approved) visitors may send funds to an inmate in the ODRC.

This covers all methods of depositing money including money orders, internet, and telephone. Approved (or tentatively approved) visitors must comply with security verification procedures to ensure that they are on the visiting list.

If you are not an approved visitor, you can download and fill out an application at DRC.Ohio.

Gov/Visiting and mail it the facility where the inmate resides. However, adding a visitor requires the inmate's approval and must be compliant with DRC **Inmate Visitation policy**. The process can take 30-60 days.

Inmate Personal Accounts

Up to \$200 per transaction and a maximum of \$400 per calendar month from an approved (or tentatively approved) visitor may be deposited into an inmate's personal account through any of the following means:

- **MAIL** - Approved (or tentatively approved) visitors may make deposits by U.S. Mail through TouchPay Holdings, LLC d/b/a GTL Financial Services (GTLFS). Each money order must be accompanied by the Money Order Deposit form, found on the **Ways to Pay** page at www.ConnectNetwork.com. Your name on the money order must **exactly** match your name on the visitor list.
 - Money orders may not exceed \$200, unless approved in advance by the institution Warden. If you need to send more than \$200, contact the institution for details on the procedures.
 - You will not be able to send any letters to the inmate with the money order. Any letters sent to inmates with the money order will be discarded.
 - Please visit www.ConnectNetwork.com for additional information.
- **ONLINE** - Approved (or tentatively approved) visitors may deposit funds into a trust account (offender personal account) through the ConnectNetwork website, available by clicking on the link provided. The ConnectNetwork website will accept deposits using credit or debit cards. OffenderConnect charges a transaction fee for using this service. The ConnectNetwork website also allows you to see prior payments and a history of your statements and close your account.

- Approved (or tentatively approved) visitors may deposit funds by calling toll-free 1-888-988-4PMT (4768), reference **Site ID 86** when prompted by the automated attendant. Deposits can be made through the toll-free number using credit or debit cards. There is a transaction fee for using this service.

Funds from an unapproved source, as defined by Administrative Rule 5120-5-02, will not be accepted.

Inmate Telephone Debit Accounts

All offenders may directly pay for the telephone calls they make, using a Pin Debit telephone account. Funds may be deposited into an offender's Pin Debit phone account through the following means:

- **OFFENDER COMMISSARY** - The offender may purchase telephone debit account credits at the prison commissary, using funds from his offender personal account.
- **TELEPHONE** – Any person may deposit funds by calling toll-free PIN Debit Automated Payment System: **(855) 706-2445** and reference **Site ID 86** when prompted by the automated attendant.

Customer Service – 877-650-4249

Transaction Fees

There is a transaction fee for using these services.

If you need further assistance you please feel free to reach out to Constituent Affairs via our web form at DRC.Ohio.Gov/Contact or by phone at 614-752-1161 and leave us a message and we will be happy to assist you.